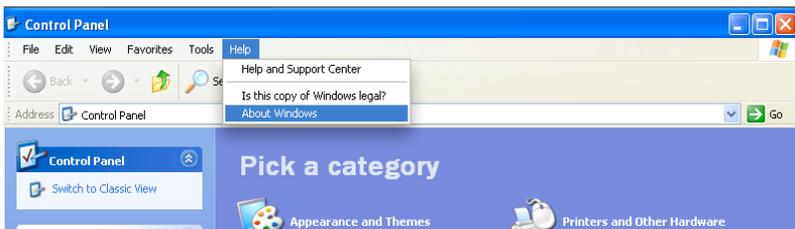1. HosPlayer version _____: Please right click on our photo banner area to bring up the Flash info box. The top line says **HosPlayerv2.____.____**.

2. Adobe Flash Player version _____: Select "About Adobe Flash Player X..." That opens a new browser window displaying your version of Adobe Flash Player. The one illustrated below is 9.0.124.0. What's yours?
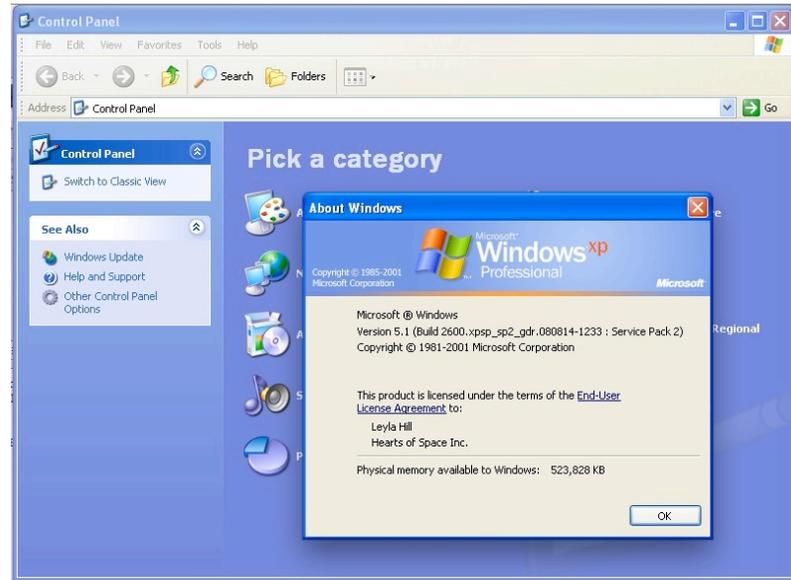

Flash _____,_____,_____,____

2.A.   Windows Operating System version_____:
Please click the START menu and select Control Panel.
Under the Help menu, select "About Windows:"

The next window displays your "build" of Windows, in the example, Version 5.1 (Build 2600.xpsp_2_gdr.080814-1233 : Service Pack 2). What's yours?

2B. Mac OS X version: Look under the Apple menu, "About this Mac." The window that opens displays the version of **Mac OS X, 10_____ ,_____.**

3. The Web Browser and version I use is_____
Internet Explorer: Under the IE Help menu, select "About Internet Explorer."
Firefox for Windows: Under the FF Help menu, click "About Mozilla Firefox."
Firefox for Mac: Under the Firefox menu, click "About Mozilla Firefox."
Safari for Mac: Under the Safari menu, click "About Safari."

4. My internet connection is Dial up? DSL? T-1? Cable? Satellite? Other____
Please go to http://www.speedtest.net and click the test link closest to you.

My download speed is _____

5. I use a wireless router, Yes/No? _____. If so…
How far is your router from your internet connection? _____
How far between your computer and your router? _____

SUMMARY: My software/versions/info:

HosPlayer v_____ Adobe Flash Player v_____

Windows OS v _____ OR Mac OS X v 10._____

Web Browser _____

Internet connection type & vendor _____

Download speed _____ per www.speedtest.net

My wireless router is about _____ feet from my internet connection

My computer is about _____ feet from my wireless router

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