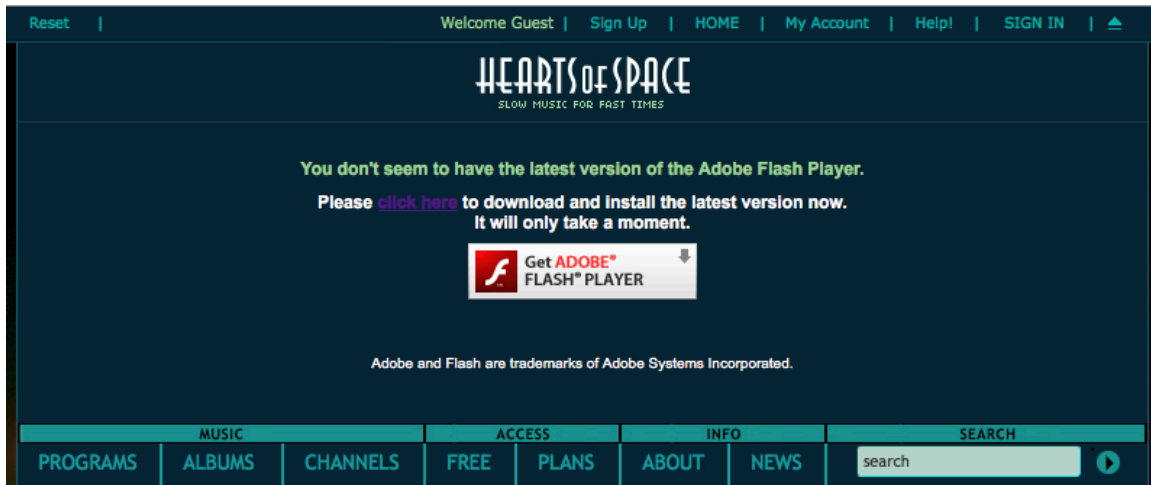


HELP for FLASH PLAYER ISSUES IN SAFARI



Sorry for this inconvenience, though it's out of our control. Apple now requires you to enable Flash manually for each small site like ours that you visit (it's enabled by default for the most-used big enterprises), like this:

While you're at the HOS.com website
Under the Safari menu select Preferences.
Then select the Security tab.
In Security, check "Allow Plug-ins" and click Plug-in Settings...

In the window that opens, select and put a check next to Adobe Flash Player
In the right side of the window that appears, select On for hos.com.
Click Done.

Note that Flash is set to OFF for all sites not in the list above. You may change this to ASK or ON regarding other sites. If you select Ask, you'll be asked to allow it or not each time you visit a site where Flash is used. That will keep you from having to change your preferences for each site separately.

After clicking Done, come back to hos.com and refresh/reload our site in Safari or click our Reset link. Give it a minute to initialize and all should be well.

If you have questions or further difficulties, please write to help@hos.com any time.

The good news is that we're nearing completion of a total re-write of our website and music service — a new architecture, new back end, new user interface, and new features — and no Flash. We hope to beta test later this summer and roll out completely by the end of the year! We're excited and hope you will be too!