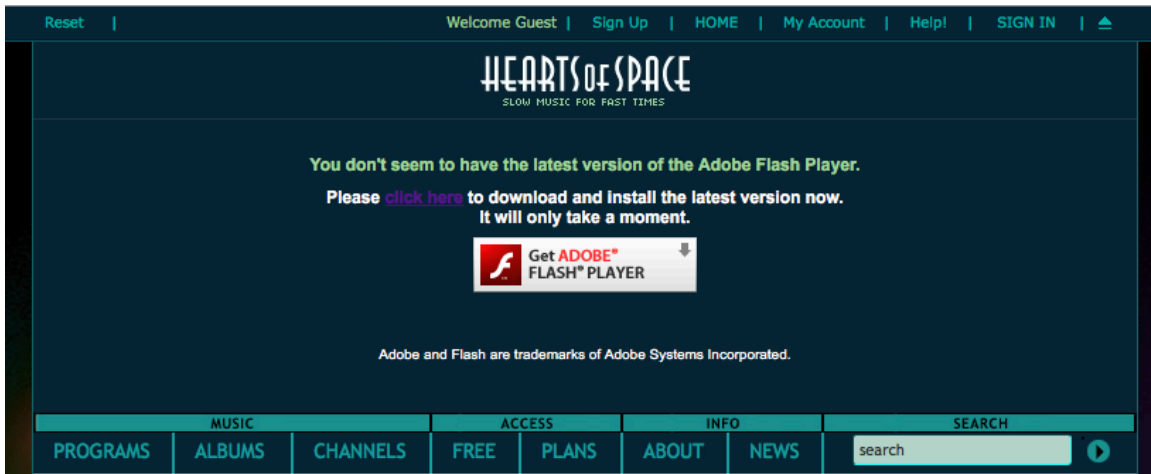


## HELP for FLASH PLAYER ISSUES IN FIREFOX



Sorry for this inconvenience, though it's out of our control.

Mozilla/Firefox has made a change to enable Flash by default for large enterprise sites only, like Facebook and YouTube. You now have to enable Flash manually for all other sites, including HOS.com, like this:

### Windows

1. Choose Firefox > Tools > Add-ons. Open the Add-ons dialog box.
2. Select Plugins.
3. In the list of Add-ons, look for Shockwave Flash (another name for Flash Player) and check the status that appears to the right of the plug-in name. Shockwave Flash is disabled.
4. Select Always Activate. ...
5. Close the dialog box.

[Enable Flash Player for Firefox - Adobe Support](https://helpx.adobe.com/flash-player/kb/enabling-flash-player-firefox.html)

<https://helpx.adobe.com/flash-player/kb/enabling-flash-player-firefox.html>

### Mac OS

1. Choose Firefox > Tools > Add-ons. Open the Add-ons dialog box.
2. Select Plugins.
3. In the list of Add-ons, look for Shockwave Flash (another name for Flash Player) and check the status that appears to the right of the plug-in name. Shockwave Flash is disabled.
4. Select Always Activate. ...
5. Close the dialog box.

[Enable Flash Player for Firefox - Adobe Support](https://helpx.adobe.com/flash-player/kb/enabling-flash-player-firefox.html)

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If you need further assistance any time, write to [help@hos.com](mailto:help@hos.com), please.

The good news is that we're nearing completion of a complete re-write of our website and music service — a new architecture, new back end, new user interface, and new features — and no Flash. We hope to beta test later this summer and roll out completely by the end of the year! We're excited and hope you will be too!

Thank you for supporting Hearts of Space!

Leyla Hill | [help@hos.com](mailto:help@hos.com) • <http://www.hos.com>  
[Hearts of Space](#) | Slow Music for Fast Times