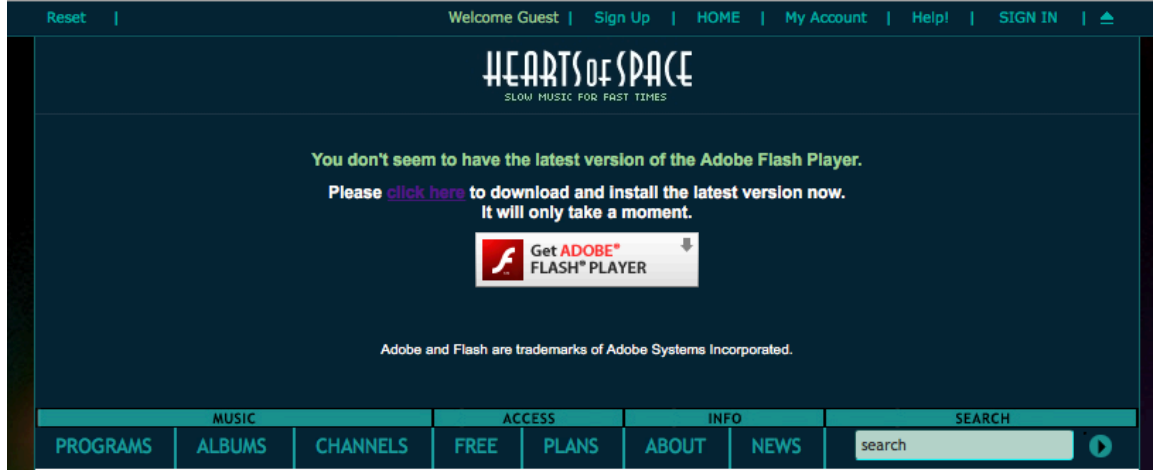


HELP for FLASH PLAYER ISSUES IN CHROME



Sorry for this inconvenience, though it's out of our control.

Google has made a change to enable Flash in Chrome for large enterprise sites only, like Facebook and YouTube. You now have to enable Flash manually for all other sites, including HOS.com.

Here's what to do:

In the address bar of Chrome, type **chrome://settings/content**
On the Content settings screen, scroll down a little to the Flash player listing.
Select "Allow sites to run Flash," then click Done.

OR—

To manage Flash Player settings by site,
Click "Block sites from running Flash," then click Manage exceptions...
On the Flash exceptions screen, enter `[*].hos.com` and then choose Allow
Select Done.

At <https://www.hos.com>, click to Reload or Refresh or site, or click our Reset link to reload our player under your new Flash settings.

More info with screenshots, from Adobe, is here:

<https://helpx.adobe.com/flash-player/kb/enabling-flash-player-chrome.html>

The entry for Macs is visible at top of the page. Scroll down to see the entry for Windows.

If you need further assistance any time, write to help@hos.com, please.

The good news is that we're nearing completion of a complete re-write of our website and music service — a new architecture, new back end, new user interface, and new features — and no Flash. We hope to beta test later this summer and roll out completely by the end of the year! We're excited and hope you will be too!

Thank you for supporting Hearts of Space!

Leyla Hill | help@hos.com • <http://www.hos.com>
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